

# Five-star pledge to provide best services to customers



showing the newly launched Readymix service pledge

Readymix Concrete (B) Sdn Bhd launched its 5-Star Readymix Pledge to show their to uphold Excellent Service provided by team members to its

campaign is made up of five Friendly Order Taking, On-time Delivery, Co-Drivers, Efficient and

Courteous Support Staff and lastly, Prompt and Fair Problem Solving.

Ceo of Readymix, Nicholas Campbell Cocks said, "The best way to keep our customers happy is to give them the very best service.

"To go the extra mile to make them feel so good about dealing with Readymix that they would never go anywhere else to buy their concrete," he said.

## Launching of Readymix 5-Star Service



Picture shown above: Team members of Readymix Concrete (B) Sdn Bhd at one of the batching plants located at Anduki.

Readymix Concrete (B) Sdn. Bhd. has recently launched its 5-Star Readymix Service Pledge Campaign on 7 & 8 June 2017. Readymix is committed to uphold Excellent Customer Service provided by Readymix's team members to its customers.

The campaign is made up of 5 key points. First, Friendly Order Taking, followed by On-time Delivery, Co-operative Drivers, Efficient and Courteous Support Staff and lastly, Prompt and Fair Problem Solving.



Readymix CEO; Mr. Nicholas Campbell Cocks mentioned in his speech : “ the best way to keep our customers happy is to give them the very best service. To go the extra mile to make them feel so good about dealing with Readymix that they would never go anywhere else to buy their concrete.”

Each month, Readymix Concrete (B) Sdn. Bhd. features team member/s of the month who has/have achieved the excellence of the 5 key points with the presentation of a certification and token of appreciation. In the month of July, 2 team members namely Zainal Abidin and Mawan Ak Sa have been given recognition.

Dedicated to customer satisfaction, quality and a fast, direct service, Readymix Concrete (B) Sdn. Bhd. has a wealth of over 30 years proven experience manufacturing and delivering ready mixed concrete in Brunei. Do call (673) 2650032 for any inquiries or visit [www.readymix.com.bn](http://www.readymix.com.bn) and Readymix Brunei Facebook page for more information.



From left to right, Zainal Abidin and Mawan Ak Sa.

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